

# What Can Chronic Care Management Do For You?

## Learning Objectives:

- Understand what Chronic Care Management services are and how pharmacists, can engage in implementation and maintenance of the service.
- Explain strategies that care teams may utilize for reimbursement/sustainability of their services in the Chronic Care Management model of care.

## Outcome Statement:

- The purpose of this session is to prepare healthcare quality improvement professionals to identify and implement effective healthcare strategies by exploring promising practices to achieve shared-decision making and patient-centered care.
- We expect that this experience will help participants demonstrate and promote successful delivery of care practices and identify opportunities for improvement, all of which may promote advances in care that impact the Medicare beneficiaries served by the work of the QIO Program.

## Meet the Speakers!



**Rachel Digmann**  
Medication Safety & Program Lead  
Clinical Pharmacy Specialist  
Telligen, QIN NCC



**Lindsay Kunkle**  
Director, Practice & Science  
American Pharmacists Association



**Michelle Thomas**  
Clinical Pharmacist Practitioner  
Chickahominy Family Practice



**Michelle Oswald**  
Program Manager  
Centers for Medicare & Medicaid Services



**Jodi Grandominico**  
Assistant Professor  
Ohio State University College of Medicine



**Kelli Barnes**  
Assistant Professor & Clinical Pharmacist  
Ohio State University College of Pharmacy



**Risa Hayes**  
Program Specialist  
Telligen, QIN NCC

# MEDICATION SAFETY LAN

Wednesday, July 12, 2017

3:00 - 4:30 PM ET

What does Chronic Care Management (CCM) service mean to you as a patient or caregiver? How do other members of the care team, such as pharmacists, assist in provision of CCM services? Join this Medication Safety Learning and Action Network (LAN) event to receive new CCM resources and learn how this service can impact you.

## Audience:

This event is open to beneficiaries, families, healthcare providers, practitioners, partners, and Quality Innovation Network-Quality Improvement Organizations.

## Registration is Required!

[Register here.](#)

## Pre-Work:

Watch [this interview](#) with Dr. Anup Gokli and Dr. Michelle Thomas with Chickahominy Family Practice, developed by Health Quality Innovators.

## Method of Participation:

You must participate in the entire activity to receive credit. A statement of credit will be available upon completion of an online evaluation/claimed credit form. The link to the online evaluation will be provided after completion of the activity. If you have questions about this CME/CE activity, please contact AKH Inc. at [service@akhcme.com](mailto:service@akhcme.com).



CME/CE Credit Provided by AKH Inc., Advancing Knowledge in Healthcare

## Physicians

This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of AKH Inc., Advancing Knowledge in Healthcare, CRW & Associates and Telligen. AKH Inc., Advancing Knowledge in Healthcare is accredited by the ACCME to provide continuing medical education for physicians.

AKH Inc., Advancing Knowledge in Healthcare designates this live activity for a maximum of 1.5 AMA PRA Category 1 Credit(s)<sup>™</sup>.

## Physician Assistants

NCCPA accepts AMA PRA Category 1 Credit<sup>™</sup> from organizations accredited by ACCME.

## Pharmacy



AKH Inc., Advancing Knowledge in Healthcare is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education.

AKH Inc., Advancing Knowledge in Healthcare approves this knowledge-based activity for 1.5 contact hours (0.15 CEUs). UAN 0077-9999-17-034-L04-P; UAN 0077-9999-17-034-L04-T. Initial Release Date: 7/12/17

## Nursing

AKH Inc., Advancing Knowledge in Healthcare is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation. This activity is awarded 1.5 contact hour.

## Nurse Practitioners

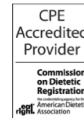
AKH Inc., Advancing Knowledge in Healthcare is accredited by the American Association of Nurse Practitioners as an approved provider of nurse practitioner continuing education. Provider Number: 030803.

This program is accredited for 1.5 contact hours which includes 0 hours of pharmacology. ID #21718-6.

This program was planned in accordance with AANP CE Standards and Policies.

## Dietitians

AKH Inc., Advancing Knowledge in Healthcare is a Continuing Professional Education (CPE) Accredited Provider with the Commission on Dietetic Registration (CDR). Registered dietitians (RDs) and dietetic technicians, registered (DTRs) will receive 1.5 continuing professional education unit (CPEU) for completion of this program/material. CDR Accredited Provider #AN008. The focus of this activity is rated Level 2. Learners may submit evaluations of program/materials quality to the CDR at [www.cdrnet.org](http://www.cdrnet.org).



## Disclosure of Financial Relationships & Commercial Support:

- AKH Inc., CRW & Associates, and Telligen do not have any relevant financial relationships to disclose.
- No commercial support was received for this activity.

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## Disclosure of Unlabeled Use and Investigational Product:

This educational activity may include discussion of uses of agents that are investigational and/or unapproved by the FDA. Please refer to the official prescribing information for each product for discussion of approved indications, contraindications, and warnings.

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