# **Quality Innovation Network-Quality Improvement Organizations (QIN-QIOs)**

Your Quality Improvement Leaders for Nursing Homes, Health Care Providers and Communities

The Centers for Medicare & Medicaid Services (CMS) Quality Improvement Organization (QIO) Program is one of the largest federal programs dedicated to improving the quality of health care at the community level. **Quality Innovation**Network-Quality Improvement Organizations (QIN-QIOs) advance this mission through nursing homes, health care providers and community coalitions. Their initiatives are designed to improve health outcomes, health care quality, access, value and equity for people with Medicare.

Improved health care quality is the goal. QIN-QIOs connect and convene the right people to help solve the nation's most pressing health care challenges, one community at a time.

# What are QIN-QIOs?

**Person-centered.** QIN-QIOs help make health care safer for the vulnerable and underserved and improve care quality with targeted quality improvement (QI) projects. Patients, families and community members serve as trusted advisors for these initiatives.

**Dynamic and collaborative.** QIN-QIOs collaborate with nursing home leaders, communities and clinical teams to develop local QI projects designed to:

- Decrease opioid misuse and improve behavioral health.
- Increase patient safety.
- Prevent and manage heart disease, diabetes and chronic kidney disease.
- Improve care transition quality.
- Improve nursing home quality.

The QIN-QIOs also share their QI resources to improve public health emergency readiness and response and to reduce health disparities that can emerge during a crisis.

# Serving Every State and Territory 12 QIN-QIOs 5 Years

### Local.

- Help leadership teams understand and implement Medicare and other federal health care guidelines with no-cost QI support.
- Engage with health care teams and communities to help tailor national QI priorities to local conditions.
- Advance health equity through engagement with patients, families and stakeholders.
- Coordinate goal setting, communication, QI resources and crisis response by facilitating partnerships with community, state and local organizations.

### Measurable.

- Help gather, analyze and interpret health care data to inform decisions that impact residents, patients, partners and communities.
- Visualize data to help stakeholders track progress toward local and national quality goals.
- Demonstrate how clinical processes can evolve in response to real-time data.

## Sustainable.

- Create and spread learning opportunities for today's evidence-based best practices.
- Develop peer and community networks for learning, collaboration and sharing.
- Teach and coach QI processes and techniques for lasting change.

### To Learn More

The current QIN-QIO contract operates through November 2024, after which the next contract cycle will begin. Please visit QIOProgram.org to learn more about QIN-QIO partners and QI initiatives.



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