

JOIN OUR UPCOMING WEBINAR EVENT

How to Rebuild, Reengage and Reenergize Your Patient and Family Advisory Council (PFAC)

Tuesday, July 25, 2023

1:00 – 1:30 p.m. ET

OVERVIEW:

In recent months, hospitals have begun to reengage their Patient and Family Advisory Councils (PFACs) after the adverse impact that the COVID-19 pandemic had on their health care systems, including the ability to have in-person PFAC meetings. As a result, some hospital PFACs are even better and stronger than ever before. Wills Memorial Hospital, a 25-bed critical access hospital in Washington, Georgia, will present on the rebuilding and reenergizing of their PFAC, identifying and prioritizing several key areas of concern, and implementing projects based on the greatest need.

LEARNING OBJECTIVES:

1. Explain the five Patient and Family Engagement metrics and other key measures of the Hospital Quality Improvement Contractor (HQIC) program.
2. Discuss the PFAC infrastructure and the importance of listening to the patient's voice to improve patient care.
3. Illustrate how one hospital implemented training for the patient care team based on PFAC discussions and how the training has improved quality outcomes.

REGISTER HERE:

https://bit.ly/HQICLANPFACs_July25_2023

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FEATURED SPEAKER

ASHLYN HOLLEY, OT
Wills Memorial Hospital

TARGET AUDIENCE:

Patient and Family
Advisory Council Leads

Quality and Patient
Safety Professionals

Clinical Team Members

Leadership

