

What Success Looks Like: Patient Fall Prevention

Wednesday, June 12
2:00 - 2:45 PM (CT)

Registration

<https://us06web.zoom.us/join/9m7w#/registration> (Link)

As the most common preventable injury, Falls in the acute care setting are a significant concern for hospitals nationwide. These incidents can lead to injuries, longer hospital stays and increased healthcare costs. In 2024, Cass Health implemented a patient fall debrief program. Whenever a patient falls, a debrief is held with key stakeholders to discuss what happened and look for process improvement opportunities.

Speakers



Jennifer Arp, RN, BSN, CPHQ

Jennifer Arp is the Performance Improvement Director at Cass Health in Atlantic, Iowa. This includes the role of Risk Manager and managing quality, infection prevention, employee health, case management, and utilization review. Arp has almost 30 years of experience, with a nursing background in Med/Surg, Special Care, Cardiac Rehab, Clinical Instructor at Southwestern Community College, Infection Preventionist and Quality Coordinator. She received the The Iowa Association for Healthcare Quality Professional Award in 2020.



Jena Waters, RN

Jena Waters is the Quality Specialist at Cass Health in Atlantic, Iowa. She has been employed there since 2007. Her work at Cass Health has included inpatient care, cardiac rehab, education, and nursing student clinical instruction. She has been in her current role as Quality Specialist, since 2012. In this role she has coordinated many quality initiatives and serves as a subject matter expert for regulatory reporting. Jena graduated from Southwestern Community College in Creston, Iowa in 2000. In her free time, she enjoys supporting her five children in their various activities.



Objectives

- + Explain Cass Health Debrief Process
- + Share Learned Opportunities
- + Prevent/Reduce Patient Falls

Target Audience

All Clinical Care Settings

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