CONTINUOUS EFFORT. LASTING CHANGE. PATIENT-CENTERED IMPACT.

The Quality Improvement Organization (QIO) Program is dedicated to creating lasting change and improvement in health quality at the community level.

Fourteen Quality Innovation Network-Quality Improvement Organizations (QIN-QIOs) throughout the country bring together Medicare beneficiaries, providers, partners, and communities in data-driven initiatives that support the major goals of the QIO Program. From 2014 to 2019, QIN-QIOs have made a big impact!

IMPRESS THE HEALTH STATUS OF COMMUNITIES

Goal 1: Promote Effective Prevention and Treatment of Chronic Disease

Improving Cardiac Health and Reducing Cardiac Healthcare Disparities

QIN-QIOs worked with providers and beneficiaries in collaboration with key partners and stakeholders to implement evidence-based practices to support the Million Hearts® initiative, with a goal of preventing one million heart attacks and strokes.

- QIN-QIOs spread the implementation of evidence-based practices:
  - Use of Aspirin therapy when appropriate
  - Blood pressure (BP) control
  - Cholesterol management
  - Smoking/tobacco screening and cessation counseling

- QIN-QIOs targeted:
  - Racial and ethnic minority Medicare beneficiaries
  - Dual-eligible Medicaid and Medicare beneficiaries
  - Clinicians in physicians’ offices and clinics
  - Home Health Agencies (HHAs) to share best practices and join the Cardiovascular Disease (CVD) registry in collaboration with the Home Health Quality Initiative (HHQI)

Additional Impact & Value

- 3,289,862 patients served (clinicians and HHAs)
- Over 12,000 clinicians recruited, with 83% using a BP protocol – exceeding the 70% BP protocol target
- Over 2,150 HHAs recruited, with 80% using a BP protocol
- 20,000+ Continuing Education Units awarded through HHQI University’s on-line, on-demand cardiovascular courses
- 9 cardiovascular Best Practice Intervention Packages (BPIPs) including four video BPIPs with 60,000 downloads
- Commitments to: Cardiac Rehabilitation (CR) Change Package, clinician education to identify patients with a qualifying diagnosis/event, encouraging referrals where appropriate, follow-up on implementation of change package elements, participation in the CR collaborative

Clinical Outcome Measure Results

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<tr>
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<th>2018 National Average</th>
<th>Tobacco 2018</th>
<th>Final Target</th>
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<tbody>
<tr>
<td>BP</td>
<td>152,969 patients with BP controlled</td>
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<tr>
<td>Tobacco</td>
<td>118,344 patients provided cessation counseling</td>
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Nationally, the QIN-QIOs exceeded the 65% target and the national average

Contracting Officer Representative Qualitative Assessment Results

The majority of the QIN-QIOs achieved an exceptional rating in all 6 categories

This material was prepared by Telligen, the Quality Innovation Network National Coordinating Center, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. 11SOW-QINNCC-02572-02/11/19