ACHIEVING IMPROVED QUALITY OF LIFE THROUGH SAFE CARE

The model below depicts what high-performing nursing homes focus on to achieve the aim of improved quality of life for residents, through safe, reliable, quality care. In order to reliably implement timely, quality care practices that prevent physical and psychological harm and injury to residents, four foundational components of the organization’s culture are essential.

These four components are:
- leadership
- committed staff, teamwork, and communication
- resident and family engagement
- and continuous learning and quality improvement.

Strong commitment to these four components fosters a culture that allows and supports staff in reliably implementing timely, quality care practices while honoring each resident’s rights and preferences.