



**Quality Improvement  
Organizations**

Sharing Knowledge. Improving Health Care.

*CENTERS FOR MEDICARE & MEDICAID SERVICES*

**SUPERIOR HEALTH**  
**Quality Alliance**

# Nursing Home Leadership Roundtable: Viven Health Interactive Training Modules

Natasha Dickinson DNP, MPH, FNP-C, RN

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# Viven Health Interactive Training Modules

Change a behavior. Change a Life.



# Objectives



- Introduce Viven Health.
- Provide an overview of the vaccination program available to you at no cost.
- Discuss how to implement the Viven Health program in your facility.

# About Viven Health



- Nurse - founded and nurse - led education company
- Specializes in interactive education that elicits participant behavior change
- Focus on education regarding infection prevention, vaccinations, and chronic disease
- Currently, providing interactive education to over 10 states

# Unique, Patented Interactive Education



- Education accessible via a QR code on any digital device through a series of brief, fun and interactive modules
- Administration gets weekly reports of user participation
- Scientifically proven to be more effective than traditional, passive learning
- Results demonstrated through behavior change
- No more long, boring training videos!



Superior Health Quality Alliance-  
Viven Health Program to Implement

## Combined Vaccine Program

# A Program to Help Us Be the Best We Can Be!



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- Program is FREE TO YOU!
  - Underwritten by Superior Health Quality Alliance under contract with the Centers for Medicare and Medicaid Services (CMS)
- Focuses on educating residents, family members, staff members on the importance of vaccination
- Combined program: Covid, RSV, Pneumonia, and Influenza
- Available in multiple languages
- Takes less than 10 minutes to complete



# How Can the Program Help the Facility?



- Helps increase vaccination rates and awareness
- Allows for healthier residents
- Engages family members
- Promotes healthy living at the facility
- Provides a turnkey implementation for vaccination education



# Demonstration

# Step 1: Program Flyer with QR Code Sent to Facility via Email





# Step 2: Program Flyer Distributed





# Who Can Distribute the Program?



- Anyone!
- Activities Director can incorporate program into their activities
- Marketing personnel can distribute the program to new or prospect residents
- Program flyer can be emailed to family members
- Staff can distribute program flyer during walking rounds
- Distribution options are limitless!

# Step 3: User Scans QR Code, Registers, and Completes Program



# Let's Practice



Welcome to the Superior Health Quality Alliance's educational programs.

Please fill out the information to register for our programs.



# Registration

- Type in facility name or CCN number
- Personal information is only used to help participant if there is a technical issue
- Personal information is not utilized for any other reason by Viven Health or Superior Health Quality Alliance

## SIGN IN/REGISTER

Search by facility name or CCN#

Phone number \*



First Name

Last Name

Email

LOG IN

FAQ

# Step 4: Weekly Reports Sent

Registered users by dates								
REGISTERED USERS AS OF	5/1/2023	5/2/2023	5/3/2023	5/4/2023	5/5/2023	5/6/2023	5/7/2023	5/8/2023
	126	126	126	127(+1)	127	127	127	127

Programs completions by dates								
PROGRAMS COMPLETIONS AS OF	5/1/2023	5/2/2023	5/3/2023	5/4/2023	5/5/2023	5/6/2023	5/7/2023	5/8/2023
	4	4	4	4	4	4	4	4

Average progress							
Company name	Users total / Users limit	Users that visited program	Users that completed program	Average progress%	How many times the average user visited program(s)	How much time the average user spent in the program(s)	How much time the average user spent in cases
	127 / 1000	48	4	2%	2	1h, 23m, 36s.	4m, 7s.

Infection Prevention Program						
User	Completed	Visited program times	Spent seconds in program	Progress	Spent seconds in cases	Resets
	no	2	245	17%	48	0
	no	0	0	0%	0	0
	no	1	12	0%	0	0
	no	1	724	17%	0	0

# Certificate of Completion

- Participant has ability to print or email a certificate when program is completed





# Tips for a Successful Implementation

# Tips for a Successful Implementation

- Provide a time restraint.
  - Ex. Complete within the month of March
  - Ex. Complete during activities time
- Get nursing home staff ***excited and onboard to encourage residents and family members***
  - Ex. Emphasizing quickness of programs
  - Ex. Make implementation part of your normal schedule
- Offer competitions among residents
  - Ex. First 10 residents to complete the program gets a special gift.
- When educating residents, offer a resident in-service.
  - Ex. Gather participating residents in activities room and complete program together.

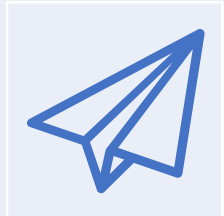
# What's Next



Print off flyers with QR Code



Educate staff members about program



Distribute flyers to participants and get started!



# Questions?

Natasha Dickinson DNP, MPH, FNP-C, RN

[n.dickinson@vivenhealth.com](mailto:n.dickinson@vivenhealth.com)

314-941-2566



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# SUPERIOR HEALTH

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